

## Our Hygiene concept at Hotel Trezor



Only our good mood should be contagious! We want that you to feel safe and well that you can enjoy your stay with us. Our high hygiene standards, which get controlled and checked continuously, are not just in operation since the outbreak of the Corona pandemic.

Because of the still prevailing pandemic there are some additional special valid rules.

We therefore ask you to adhere to the following „rules of the game“, these you will also find as illustrated announcements at several points in the hotel:

- Keep a sufficient distance between you and your fellow human beings (1.5 m)
- Wear a mouth-nose-mask while moving around in public areas in the hotel
- Regular hand washing and disinfection
- No shaking hands
- Compliance with the sneeze and cough etiquette

### Your Arrival

- Our reception is open from 7.00 am – 10.00 pm.
- From 16.09.2021, the new Corona Regulations will apply, enclosed are the key points which are important for your arrival:

#### **Basic Level and Warning Level:**

**All guests** are required to comply with the 3G rule (except children under 6 years and students):

You are already vaccinated 2 times?:

- Please present a personalized proof of your vaccination upon arrival (IMPORTANT! Your 2nd vaccination must be at least 14 days old on the day of arrival).

You are recovered?:

- Please present a personalized proof of your recovery upon arrival

You cannot present a proof of vaccination or recovery?:

- We need a negative antigen test, which is not older than 24h or a negative PCR test, which is not older than 48h.
- If you are staying longer than 3 nights with us we need a current coronatest every 3 days

#### **Alert level:**

**All guests** are required to comply with the 3G rule (except children under 6 years and students):

You are already vaccinated 2 times?:

- Please present a personalized proof of your vaccination upon arrival (IMPORTANT! Your 2nd vaccination must be at least 14 days old on the day of arrival).

You are recovered?:

- Please present a personalized proof of your recovery upon arrival

You cannot present a proof of vaccination or recovery?:

- We need a negative PCR test on arrival, which is not older than 48h (An antigen test is not valid in this stage!).
- If you stay longer than 3 nights with us, we need a current Coronatest every 3 days.

You can read the new regulation via the following link: [https://www.baden-](https://www.baden-wuerttemberg.de/fileadmin/redaktion/dateien/PDF/Coronainfos/210915_Auf_einen_Blick_DE.pdf)

[wuerttemberg.de/fileadmin/redaktion/dateien/PDF/Coronainfos/210915\\_Auf\\_einen\\_Blick\\_DE.pdf](https://www.baden-wuerttemberg.de/fileadmin/redaktion/dateien/PDF/Coronainfos/210915_Auf_einen_Blick_DE.pdf)

If you have a raised temperature or symptoms of a respiratory infection, please stay at home.

## Specifics regarding our breakfast

We are pleased to inform you that we can offer you our pampering breakfast for a good start to the day, in compliance with the known Corona rules, from 10.08.2021 again in the usual buffet form.

If you prefer your breakfast to-go, we will be happy to continue to prepare a packed lunch for you, please let us know in advance.



## Your departure

- If you would like, you may pay your invoice also at the day before your day of departure, so we can avoid crowds and waiting times in the morning.
- We recommend to pay contactless by EC-or credit card.

## What we are doing to protect us all

- Only healthy employees are allowed to work here - as soon as one of our employees does not feel comfortable, they are not allowed to work.
- While being in direct contact with our guests our employees always wear a mouth-nose-mask.
- Working places at our reception are additional separated from our guests with a glass panel.
- We provide sufficient disinfectants for our guests and employees.
- The room keycards get disinfected after return at the departure day.
- All surfaces in our rooms get cleaned and disinfected thoroughly.
- Our meetingroom has sufficient ventilation options.
- The tables and chairs as well as all surfaces in our meetingroom get cleaned and disinfected before and after every meeting.
- The tables and chairs in our breakfast- and bar area get cleaned and disinfected also after every usage.
- Our public toilets get cleaned and disinfected several times a day.
- All main contact surfaces in public areas get cleaned and disinfected several times a day.
- Our sauna and fitness room are now open again for you, subject to availability and prior registration. Use at your own risk - information on this is available at our reception.

## General Informations for you

- We recommend you to close a private travel cancellation insurance. This usually also protects you if you are placed in quarantine for a short time or if you are sick.
- If you are tested positive for Covid-19 shortly after your return home, we ask for information.
- The constantly changing regulations and rules can be confusing. Unfortunately, we therefore have to reserve the right to make changes at short notice and cannot guarantee completeness.

The health and protection of our guests is our top priority, therefore we ask you to support us in complying with and implementing the protective measures.

The restrictions caused by the corona pandemic will probably be with us for a while. However, we will do everything we can, to guarantee you a carefree and relaxing stay.

We are looking forward to welcoming you soon.  
Your Hotel Trezor Team